

<b>HOSPITAL PHONE NUMBERS AND ADDRESSES:</b>	
<b>Florida Hospital Celebration Health</b> 400 Celebration Place Celebration, FL 34747 407-303-4000	<b>Dr. Phillips Hospital (Formerly Sand Lake Hospital)</b> 9401 Turkey Lake Road Orlando, FL 32819 407-351-8500
<b>AdventHealth Centra Care Lake Buena Vista</b> 12500 S Apopka-Vineland Road Orlando, FL 32836 407-934-2273	<b>East Coast Medical Network – The Medical Concierge</b> Hotel House Calls – 24 hour service Orlando: 407-648-5252

**Walt Disney World® Resort First Aid Information:**

Chaperones should have a cell phone chain in place for students to reach out directly to a chaperone if something arises. You can call a general phone number 1-407-824-2222 and asked to be transferred to a first aid station within a park if it is an emergency.

These steps can assist any group visiting the theme parks:

*Please note:* Minors can be treated without the chaperone present unless it is an emergency serious enough to warrant a 911 call. A chaperone must be present if the child is going to stay at First Aid for a length of time.

**Walt Disney World® Resort First Aid Stations:**

<b><u>Magic Kingdom®</u></b> : Located adjacent to the Crystal Palace Restaurant off Main Street USA.	<b><u>Disney's Animal Kingdom®</u></b> : Located behind Creature Comforts in Discovery Island.
<b><u>Epcot®</u></b> : Located at the Odyssey Center near bridge between Future World & World Showcase.	<b><u>Disney's Hollywood Studios®</u></b> : Adjacent to Guest Relations building to the left of the Main Entrance on Hollywood Blvd.
<b><u>Disney Springs®</u></b> : There is no First Aid station at Disney Springs.	<b><u>Disney's Typhoon Lagoon Water Park®</u></b> : Located behind Leaning Palms quick-service restaurant. <b><u>Disney's Blizzard Beach Water Park®</u></b> : Between Lottawatta Lodge and Beach Haus Shop.

**Walt Disney World® Resort ECV & Wheelchair Rentals:**

For the convenience of Guests with disabilities, wheelchairs and Electric Convenience Vehicles (ECV) are available for rent at a variety of locations throughout Disney Theme Parks, Water Parks, Hotels & the Disney Springs® Area. Please check <https://disneyworld.disney.go.com/guest-services/wheelchair-rentals/> for pricing and further information. Guests may visit any Guest Relations location to receive more information for guests with disabilities.

<b><u>Magic Kingdom®</u></b> : Rentals are available at Mickey's Gift Station inside the Park entrance.	<b><u>Disney's Animal Kingdom®</u></b> : Rentals are available at Garden Gate Gifts.
<b><u>Epcot®</u></b> : Rentals are available on the east side of the Main Entrance Plaza and at the International Gateway.	<b><u>Disney's Hollywood Studios®</u></b> : Rentals are available at Oscar's Super Service just inside the Main Entrance.
<b><u>Disney Springs®</u></b> : Rentals are available at Sundries next to the Coca-Cola Store and Wolfgang Puck Bar and Grill.	<b><u>Disney's Typhoon Lagoon Water Park®</u></b> : Rentals are available at Singapore Sal's. <b><u>Disney's Blizzard Beach Water Park®</u></b> : Rentals are available at Beach Haus.
<b><u>Walt Disney World® Resort Hotels:</u></b> A limited number of wheelchairs are available at each Resort for Walt Disney World® Resort Guests. Contact Guest Services or the Front Desk for assistance. Guests wishing to guarantee the use of a wheelchair throughout their stay should contact local area rental companies to make arrangements. We suggest Walker Medical & Mobility at 888-726-6837 or visit <a href="http://www.walkermobility.com">www.walkermobility.com</a>	

All information is subject to change

### **Universal Orlando Resort® First Aid Information:**

Chaperones should have a cell phone chain in place for students to reach out directly to a chaperone if something arises. You can call a general phone number 1-407-363-8000, dial 0 and ask to be transferred to the Main Health Service area in case of an emergency.

### **Universal Orlando Resort® First Aid Stations:**

<b>Universal Studios Florida®:</b> At Universal Studios Florida, a First Aid Station is located at Family Services, near the Studio Audience Center at the front of the park. The main Health Services station is located on Canal Street between the New York Street Set and the San Francisco Street Set.	<b>Universal's Islands of Adventure®:</b> At Universal's Islands of Adventure, First Aid Stations are located inside the Guest Services Lobby, just to the right of the main entrance turnstiles. The main Health Services station is in Sindbad's Village within The Lost Continent™.
<b>Universal's Volcano Bay:</b> At Universal's Volcano Bay, the First Aid Station is located next to the park entrance and is staffed with registered nurses and professional paramedics. If you have any questions or need special assistance, ask any team member.	

**Universal Orlando Resort ECV & Wheelchair Rentals:** Guests can rent strollers, wheelchairs and Electric Convenience Vehicles (ECV) upon entrance to Universal Studios Florida™ and Universal's Islands of Adventure™, to the left side of each park's entrance. Manual wheelchairs are also available at the Rotunda area of the parking structure. Due to limited numbers, please note that ECV Rentals are on a first-come, first-served basis and must be operated by a single person 18 years of age or older.

*\*Strollers and Electronic Convenience Vehicles (ECVs) will not be available for rent at Universal's Volcano Bay™. Wheelchairs are readily available at the Concierge Booths located throughout the park for guests that may need them.\**

### **Other Orlando Attractions:**

<b>Busch Gardens First Aid®:</b> The main station is located on the right (west) side of the Desert Grill restaurant near the Scorpion roller coaster in Timbuktu. Skyride First Aid is located in the Skyride building near the restrooms, directly to the left of the Edge of Africa entrance.	<b>Seaworld First Aid®:</b> Located behind Sting Ray Lagoon (1st) & in Shamu's Happy Harbor (2nd). (407-363-2180).
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### **Walt Disney World® Resort Lost and Found:**

Fill out an online form and Disney will help you track down your misplaced item.

Did you lose an item during your visit to a Walt Disney World theme park, water park, Disney Springs, ESPN Wide World of Sports Complex, Disney Resort hotel or while using our [Walt Disney World Resort transportation](#)—including buses, monorails, watercraft and [Disney Skyliner gondolas](#)? Walt Disney World Resort uses Chargerback to help track lost and found items. Here's how:

1. Answer a short series of questions about your missing property and we'll help you locate it.  
Use this link: <https://www.chargerback.com/disneyworld>
2. Check your email for a notification with your Lost Item claim number.
3. Our team will continue to look for your item and provide an update via email within 48 hours.
4. We recognize that your item is important to you and will reach out if we believe we have found it—or need more information.

### **Other Lost and Found Phone Numbers:**

**Universal Orlando Resort Lost and Found:** 407-224-4244

**Mears Transportation Company Lost and Found:** 407-423-5566

**Orlando International Airport Lost and Found:** 407-825-2111

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